

LAWLER, METZGER, KEENEY & LOGAN, LLC

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October 14, 2016

Via Electronic Filing

Ms. Mindel De La Torre
Chief, International Bureau
Federal Communications Commission
445 12th Street SW
Washington, DC 20554

Re: GUSA Licensee LLC Annual Emergency Call Center Report
CC Docket No. 94-102 and IB Docket No. 99-67

Dear Ms. De La Torre:

Attached please find the Annual Emergency Call Center Report for the period ending September 30, 2016, submitted herewith on behalf of GUSA Licensee LLC pursuant to 47 C.F.R. § 25.284(b).

If you have any questions, please do not hesitate to contact me at 202-777-7730 or sberman@lawlermetzger.com.

Respectfully submitted,

/s/ Stephen J. Berman
Stephen J. Berman
Counsel to GUSA Licensee LLC

Attachment

cc: Karl Kensinger
911callcenterreports@fcc.gov

GUSA Licensee LLC
Annual Emergency Call Center Report
October 1, 2015 - September 30, 2016

Pursuant to 47 C.F.R. § 25.284(b):

- (1) The carrier is

GUSA Licensee LLC
300 Holiday Square Blvd.
Covington, Louisiana 70433
info@globalstar.com

The Emergency Call Center is

GEOS Response
550 Club Drive Suite 470
Montgomery, TX 77356
(936) 582-3190

The GUSA Licensee LLC contact is

Debra Goodly
Director, Customer Care
300 Holiday Square Blvd.
Covington, Louisiana 70433
(985) 335-1537 or
(905) 712-6652

- (2) The aggregate number of calls received in 2015-2016 is

| Month | Total calls | PSAP |
|--------------------|-------------|------------|
| October 2015 | 14 | 13 |
| November 2015 | 11 | 11 |
| December 2015 | 11 | 11 |
| January 2016 | 7 | 7 |
| February 2016 | 6 | 6 |
| March 2016 | 8 | 8 |
| April 2016 | 12 | 8 |
| May 2016 | 21 | 19 |
| June 2016 | 34 | 33 |
| July 2016 | 35 | 34 |
| August 2016 | 47 | 40 |
| September 2016 | 32 | 28 |
| Grand Total | 238 | 218 |

- (3) Calls that did not require forwarding were either (a) test calls, or (b) not emergencies or (c) disconnected for some reason and there was no call back within 10 minutes of the original call.